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|  | |  | 352-209-7284  Oviedo, FL ORL |  | Rifahrahman26@gmail.com |
| rIFAH RAHMAN | |  | CERTIFICATIONS, AWARDS, AND SKILLS ☺ i am friendly! | | |
| -ServSafe Food Handler  -Substitute Teacher Certification  -Bolay: Rockstar of the Month FEB 2022  -McDonalds: Employee of the Month MAR 2021, Drive Thru of the Month JAN 2021, Customer Service of the Month JAN 2020, Cashier of Year 2019 | | |
|  | | | **Efficient Team Player Professional Duties:** Greeting, Service, Order Taking. Problem Solving, Organization, Stocking, Selling, Collaboration, Maintenance, Communicating and Cleaning | | |
| Activities and interests |  | | Quality and honest WORLD CLASS WORK EXPERIENCE | | |
| * Strongly connected with Campus motto and events * Health & Wellness enthusiast * Teamwork oriented leadership that focuses on developing personal self-improvement skills and upholding high-quality standards such as food safety & quality * Interested in businesses, restaurants & startup innovations * Volunteering at KHKP |  | | Front of House Server & Trainer Bolay Fresh Bold Kitchen | Oviedo, Florida Aug 2021 – Feb 2025 *Established a welcoming atmosphere by greeting each guest warmly. Helped guests at tables when in need of assistance. Verified prepared food met standards for quality and quantity before serving to customers. Kept areas well-stocked and served guests in a timely manner. Disinfected frequently touched areas like the tables or serving area between guests to minimize infection risks and keep the environment immaculate. Serviced bathroom by cleaning surfaces and replacing needed items like paper or soap. Served and assisted diners by carrying bowls/bags of food, and filling or delivering food/beverage orders utilizing the POS system.* Crew Trainer McDonald’s | Groveland, Florida May 2019 – July 2022 *Took orders, prepared meals, and collected payments. Provided excellent customer service by greeting customers and meeting quality expectations. Prepared products following restaurant, health, and safety standards and procedures. Kept food preparation area, equipment, and utensils clean and sanitary. Worked front counter, drive-thru and other areas. Collaborated with team members to complete orders and goals. Performed serving, cleaning, and stocking to high standards and provided excellent customer satisfaction.* Sales Associate 7-Eleven | Minneola, Florida December 2020 – August 2021 *Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise. Informed customers of current store promotions to encourage additional sales purchases. Checked pricing, scanned items, applied discounts, and printed receipts to ring up customers. Issued receipts and processed refunds, credits or exchanges using POS system. Helped customers complete purchases, locate items/services and join reward programs. Engaged with customers to effectively build rapport and lasting relationships.* | | |
| CONSTANT Education |  | |
| * **University of Central Florida – UCF 2020-7**   **Nursing Major Psychology Minor**   * **South Lake High School, graduated within top 5% (Summa Cumma Laude) 2020** * **DivergentU, online learning, and microlearning** |  | |
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